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FROM: Amy J. Pattillo  
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Docket No. AUS92001824US1 Serial No. 10/015,380 Atty: AJP

Applicant: BROWN ET AL

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Fees: Amendment \_\_\_\_\_ Notice of Appeal \_\_\_\_\_ Appeal Brief \_\_\_\_\_ Other \_\_\_\_\_

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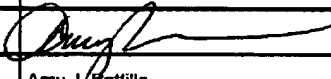
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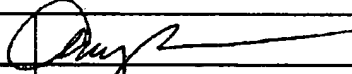
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<b>TRANSMITTAL FORM</b>  <small>(to be used for all correspondence after initial filing)</small>	Application Number	10/015,380	
	Filing Date	12/12/2001	
	First Named Inventor	Michael Wayne Brown	
	Art Unit	2645	
	Examiner Name	Hoosain, Allan	
Total Number of Pages in This Submission	4	Attorney Docket Number	AUS920010824US1

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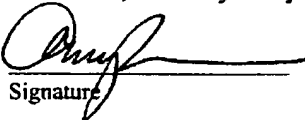
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**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of Brown et al. Serial No.: 10/015,380 Confirmation Number: 2840 Filed: 12/12/2001 Title: Managing Caller Profiles Across Multiple Hold Queues According to Authenticated Caller Identifiers	: Before the Examiner: : Allan Hoosain : Group Art Unit: 2645 : IBM Corporation (c/o Amy J. Pattillo) : P.O. Box 161327 : Austin, Texas 78716 : 512-402-9820 <i>vox</i> : 512-306-0417 <i>fax</i>
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*6/8/05*  
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In accordance with 37 CFR 1.97(g) the filing of this Information Disclosure Statement shall not be construed to mean that a search has been made or that no other material information as defined in 37 CFR 1.56(a) exists.

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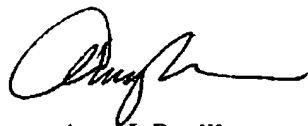
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Applicants note that the enclosed Information Disclosure Statement is filed after the period described in 37 CFR 1.97(b), but before the mailing date of any of a final action under 1.113, a notice of allowance under 1.311, or an action that otherwise closes prosecution in the application. In accordance with 37 CFR 1.97(c), Applicants submit the statement specified in 1.97(e). In particular, Applicants state in compliance with 1.97(e) that no item of information contained in the Information Disclosure Statement was cited in a communication from a foreign patent office in a counterpart foreign application, and, to the knowledge of the person signing the certification after making reasonable inquiry, no item of information contained in the information disclosure statement was known to any individual designated in 1.56(c) more than three months prior to the filing of the enclosed Information Disclosure Statement.

In the event a fee is required in connection with the enclosed Information Disclosure Statement, the Commissioner of Patents and Trademarks is authorized to charge Deposit Account No. 09-0447 for the necessary amount.

Respectfully submitted,

 on 6/8/05

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